



## **NOTICE OF MEETING**

<b>Meeting:</b>	<b>Cabinet</b>
<b>Date and Time:</b>	<b>Thursday 5 August 2021 7.00 pm</b>
<b>Place:</b>	<b>Council Chamber</b>
<b>Enquiries to:</b>	<b>Committee Services Committeeservices@hart.gov.uk</b>
<b>Members:</b>	<b>Bailey, Clarke, Cockarill, Kinnell, Neighbour (Leader), Oliver, Quarterman and Radley</b>

Joint Chief Executive

CIVIC OFFICES, HARLINGTON WAY  
FLEET, HAMPSHIRE GU51 4AE

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## **AGENDA**

**This Agenda and associated appendices are provided in electronic form only and are published on the Hart District Council website.**

**Please download all papers through the Modern.Gov app before the meeting.**

- **At the start of the meeting, the Lead Officer will confirm the Fire Evacuation Procedure.**

- **The Chairman will announce that this meeting will be recorded and that anyone remaining at the meeting had provided their consent to any such recording.**

**1 MINUTES OF THE PREVIOUS MEETING** 5 - 13

The Minutes of the meeting of 1 July 2021 are attached to be confirmed and signed as a correct record.

**2 APOLOGIES FOR ABSENCE**

To receive any apologies for absence from Members\*.

*\*Note: Members are asked to email Committee services in advance of the meeting as soon as they become aware they will be absent.*

**3 DECLARATIONS OF INTEREST**

To declare disposable pecuniary, and any other interests\*.

*\*Note: Members are asked to email Committee Services in advance of the meeting as soon as they become aware they may have an interest to declare.*

**4 CHAIRMAN'S ANNOUNCEMENTS**

**5 PUBLIC PARTICIPATION (ITEMS PERTAINING TO THE AGENDA)**

**6 MINUTES FROM THE CLIMATE CHANGE WORKING GROUP** 14 - 16

Minutes of the meeting held on 20 July 2021 to be noted.

**7 HART DISTRICT COUNCIL CUSTOMER CARE POLICIES** 17 - 29

To refresh and update Hart District Councils Customer Care Standards both reflecting and respecting the changing nature of demand from our residents.

**RECOMMENDATION**

That Cabinet approve:

1. The revised Customer Care Standards as set out in Appendix A.
2. The revised Policy and Guidance for Dealing with Unreasonable Customer Behaviour as set out in Appendix B.

**8 COMMUNITY TRIGGER POLICY** 30 - 44

The Community Trigger was introduced in the Antisocial Behaviour, Crime and Policing Act 2014 to provide a mechanism for victims of persistent anti-social behaviour to request that relevant bodies undertake a case review.

The purpose of this report is to seek Cabinet approval for the policy drawn up so it can be adopted and implemented.

## **RECOMMENDATION**

It is recommended that Cabinet approve the adoption of the Community Trigger Policy.

### **9 REVISED SAFEGUARDING POLICY & PROCEDURE AND MODERN SLAVERY TRANSPARENCY STATEMENT 45 - 76**

The Safeguarding Policy & Procedure was last updated in 2018 and is due for revision and update this year to include some additional information around Child Criminal Exploitation (CCE) and a new procedure for submitting referrals directly to Children's or Adult's Services, as appropriate. The Modern Slavery Transparency Statement aims to show the council's commitment to ensuring there is no Modern Slavery in the council's supply chains.

The purpose of this report is to seek Cabinet approval for the revised Safeguarding Policy & Procedure and Modern Slavery Transparency Statement papers drawn up so they can be adopted and implemented.

## **RECOMMENDATION**

It is recommended that Cabinet approve the adoption of the revised Safeguarding Policy & Procedure and Modern Slavery Transparency Statement.

### **10 PARKRUN 77 - 81**

To gain approval for Parkrun volunteers to establish a new event at Edenbrook Country Park.

## **RECOMMENDATION**

1. That Hart enter a 12-month agreement with Parkrun UK to enable them to establish a trial Parkrun event at Edenbrook Country Park.
2. That £1,000 funding be drawn down from the Health Eating and Lifestyles reserve to contribute towards the set up.

### **11 TREASURY MANAGEMENT OUTTURN 2020/2021 82 - 93**

To report the Council's Treasury Management activities during the year ended 31 March 2021 for consideration by Cabinet.

## **RECOMMENDATION**

To note the Treasury Management Outturn statement.

### **12 CABINET WORK PROGRAMME 94 - 98**

To consider and amend the Cabinet Work Programme.

**Date of Publication: Wednesday, 28 July 2021**